### United States Postal Service®

# **INDUSTRYALERT**

October 14, 2021

## Seamless Acceptance/Full-Service Automated Verification Reminder

The Postal Service host Bi-weekly Webinars on Seamless Acceptance/Full-Service Automated Verification. Join us for the next Seamless Acceptance/Full-Service Automated Verification Informational Webinar Sessions on Tuesday, October 19, 2021, at 1:00 PM EST.

#### Bi-Weekly Seamless Acceptance/Full-Service Automated Verification Webinar

Meeting

URL:https://usps.zoomgov.com/j/1610962791?pwd=bExhVThtTWkrSllyeENQNCtgRIVwZz09

o Meeting ID: 161 096 2791

o Password: 255334

- If requested, enter your name and email address.
- Enter meeting password: 255334
- Join Audio by the options below:
  - o Call using Internet Audio
  - o Dial: 1-855-860-4313, 1-678-317-3330 or 1-952-229-5070 & follow prompts

Full-Service and Seamless Acceptance automates the verification process, streamlining entry verifications. The Seamless Acceptance and Full-Service Automated Verifications are listed below:

	Non-Full-Service Mailings BMEU or DMU	Full-Service Mailings at BMEU (Automated Verification)	Seamless Acceptance BMEU or DMU
Traditional Verifications	Performed	NOT performed	NOT performed
Automated Verifications	NOT Performed	Performed	Performed
Assessible Metrics	Move Update     eInduction (if applicable)	Full-Service     Move Update     eInduction (if applicable)     Seamless (except Undocumented)	Full-Service     Move Update     eInduction (if applicable)     Seamless (includes     Undocumented)
Monthly Postage Assessments	All metrics listed above (Move Update, eInduction)	Automated Verifications may result in additional postage for all metrics listed above except Undocumented	Seamless Acceptance verifications may result in additional postage (All metrics listed above)
Auto-Finalization	Does NOT occur	Does NOT occur	Occurs

Note: At this time, the USPS will not Auto-Finalize or assess the Undocumented Metric for Full-Service Mailers. However, Full-Service mailers should continue to establish quality processes in order to reduce their undocumented. The Full-Service Automated Verification errors will report to the Seamless / Automated Verifications tab of the scorecard. Also, mailers must be enrolled in full Seamless to be eligible for the Seamless Incentive.

#### **Improve Your Quality Processes**

- · Review data from research with internal teams
- Pinpoint gap areas that need improvement
- Implement improvement plan and document

#### **Be Proactive**

- Monitor Mail Scorecard results DAILY
- Research issues even if they are below threshold
- Document and improve processes identified during research

#### For Additional Resources on Seamless, please follow the links below to PostalPro:

- Seamless
- Seamless Acceptance Fact Sheet
- Full-Service Automated Verification Fact Sheet

#### If you have any questions, please reach out by one of the options below:

- Mailing & Shipping Solutions Center (MSSC) at 1-877-672-0007
  - Email MSSC@usps.gov
  - o Business hours for the MSSC are Monday-Friday from 7:00 AM 7:00 PM Central Time
- Local Business Mail Entry Units (BMEU)
  - To locate your local BMEU follow this URL: <a href="https://postalpro.usps.com/ppro-tools/business-mail-entry">https://postalpro.usps.com/ppro-tools/business-mail-entry</a>

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